

Dear guests,

we offer parking spaces for motorhomes up to **8 meters** in length, exclusively with cashless transactions for **€20/night**.

No payment machine, no EC or Maestro cards accepted, and no cash

You will need a **smartphone with internet access** and **scanning function**, as well as a credit card (**Mastercard, Visa card**), or **PayPal account** for payment, along with an **email address** for invoice delivery.

- Drive in and find an available space.
- Please check if your own W-Lan is available (Bayern-Lan is very slow)
- Scan the QR code which is placed on the **sign with your space number**.
- A link (...pramux...) will appear – please open the link
 - 1) Please enter the number which is on the **park ticket** below the QR code which you received at the entrance. This number you can enter manually at the free field (please mention capitalization and use of small letters)
 - 2) **or** scan the park ticket with your camera
Please chose the correct camera for scanning. If there are issues with scanning, please manually enter the parking ticket code.
- If the space is already occupied, you will see the message *"Due to high occupancy, not all stations are available today."* Please choose another available space. It means that guests are out for e. g. shopping and will come back.
- Select the **number of nights for your stay** at the calender - then press **WEITER**
- Now you can see a blue field with the note: „20 Euro/night“ – please confirm and the field will change colour to orange – then press **WEITER**
- Next please enter the **number of your license** plate of your mobile home.
- Enter the number of all people and nationality. The number of accompanying persons does not affect the fees; we are legally obligated to collect and report certain data -then press **WEITER**

- Choose one of the payment methods mentioned above (a **checkmark** will appear next to the chosen method) and enter the necessary details.

If you use **VISA or MASTER** card, please exactly enter the data of your **credit card**.
(Name, Card number, validity and CVV number
If „DEBIT“ is mentioned at your card, it will not work.

If the card data (cardholder, card number, validity and CVV number) are already stored in the 'Wallet' on the phone, you have to confirm the booking.

- For **PayPal**, log-in to your PayPal account; a corresponding window will open or press the blue PayPal logo. Fill in your PayPal account data and password.
Do not close the booking programm when using PayPal.
- Enter your email address in order to get an invoice – please make sure there is no additional space at the end of the email address. You will receive an invoice promptly via email to the provided address.
- At last please confirm your acceptance of the terms and conditions (a **checkmark**) and you will receive information if booking was successfully.

Notes:

Extensions of the stay must be made with the same park ticket. Please scan the QR code again at parking space number and enter the booking details or follow the link at your invoice.

During your booked stay, you can exit and re-enter at any time, respecting quiet hours (**22:00p.m. – 07:00a.m.**) Please return to your reserved parking space afterward.

For issues with the barrier system:

Before contacting us by phone, please check:

- Have you paid? Received an invoice via email?
- Are you within the paid booking period for exiting (by 12:00a.m. on the last booking day)? Extend your booking for 1 night if necessary.
- Emergency phone number in case of error with the barrier: **+49 171 4534140**
- If the payment process is interrupted, please wait about 1 hour before repeating the booking process. You do not need a new parking ticket.
- If you can not do the booking please wait until evening – you will be guided by one of our member.

We wish you a pleasant stay

BSV Bootsportverein Vilshofen e.V.

