Dear guests,

We offer parking spaces for motorhomes up to **8 meters** in length, exclusively with cashless transactions for **€20/night**.

No payment machine, no EC or Maestro cards accepted, and no cash

You will need a **smartphone with internet access** and **scanning function**, as well as a **Mastercard**, **Visa card**, or **PayPal account** for payment, along with an **email address** for invoice delivery.

• Please drive **directly** to the barrier and pull a parking ticket; the barrier will open.

<u>Attention</u>: You pulled a ticket and someone walked through the barrier and it closes during your vehicle is still in front of the barrier \rightarrow in this case please drive back and forward to the barrier, pull a new entry ticket and discard the old one. (No booking possible with this ticket)

<u>Attention</u>: If you are too far away from the barrier, the camera may not capture you. \rightarrow In this case, please drive back and forward directly in front of the barrier and take your ticket.

- Drive in and find an available space.
- Internet access via e.g. LTE or 5G/4G if using "Bayern Lan" it may result in disconnection.
- Scan the QR code which is placed on the sign with your space number.
- An input field will appear:

1) Please enter the park ticket number which is below the QR code on the park ticket. This number you can enter manually at the free field (please mention capitalization and use of small letters)

Place the cursor behind the park ticket number in the input field (\rightarrow tip with your finger behind the this number), and then press the "magnifying glass" or "return" symbol.

2) or scan the park ticket with your camera

To do this, please click on the white square field with the 4 small squares inside, located to the right of the input field, and the camera can be operated for scanning. If there are issues with scanning, please manually enter the parking ticket code, position the cursor behind the number in the input field, and press the "magnifying glass symbol" or "Return".

- If the space is already occupied, you will see the message "Due to high occupancy, not all stations are available today." Please choose another available space. It means that guests are out for e.g. shopping and will come back.
- Select the number of nights for your stay (until tomorrow, the day after tomorrow, or the date of the 3rd night). Then press WEITER

- Enter personal details for each accompanying person. The number of accompanying persons does not affect the fees; we are legally obligated to collect and report certain data. Please save the date (SPEICHERN) and then press WEITER
- Choose one of the payment methods mentioned above (a **checkmark** will appear next to the chosen method) and enter the necessary details.

If the card data (cardholder, card number, and CVV number) are already stored in the 'Wallet' on the phone, the booking will not be authorized.

- For PayPal, log in to your PayPal account; a corresponding window will open or press the blue PayPal logo. Fill in your PayPal account data and password.
- Confirm your acceptance of the terms and conditions (a **checkmark**)
- Enter your email address in order to get an invoice
- You will receive an invoice promptly via email to the provided address.

Notes:

Extensions of the stay must be made with the same park ticket. Please scan the QR code again at parking space number and enter the booking details

For entering the park ticket code: depending on your mobil phone and its version, scanning functions may vary. Please chose the neccessay camera (the wide-angle camera does not recognize QR codes). Also, in the Safari browser, camera access must be allowed (in system settings).

During your booked stay, you can exit and re-enter at any time, respecting quiet hours (22:00p.m. – 07:00a.m.) Please return to your reserved parking space afterward.

For issues with the barrier system:

Before contacting us by phone, please check:

- Have you paid? Received an invoice via email?
- Are you within the paid booking period for exiting (by 12:00a.m. on the last booking day)? Extend your booking for 1 night if necessary.
- Emergency phone number: 0171 4534140 more information: www.bsv-vilshofen.de
- If the payment process is interrupted, please wait about 1 hour before repeating the booking process. You do not need a new parking ticket.

We wish you a pleasant stay

BSV Bootsportverein Vilshofen e.V.